

TASK ANALYSIS	CRITICAL PHYSICAL DEMANDS	CRITICAL COGNITIVE/ PSYCHOSOCIAL DEMANDS	ENVIRONMENT/ EQUIPMENT
<p>1. Loading and Unloading Luggage</p> <ul style="list-style-type: none"> Ensure baggage is loaded/unloaded in accordance with flight load instructions Load/unloading freight and luggage from the hold using safe manual handling principles One person in hold (four points contact), one person outside hold and one person at trailer to complete task <p>2. Driving a Vehicle</p> <ul style="list-style-type: none"> Hook trailer to vehicle as required Park vehicle near aircraft following marshaller direction Drive vehicle and trailer to storage area <p>3. Positioning Moving Stairs</p> <ul style="list-style-type: none"> Position stairs for unloading Push stairs and approach the aircraft to align to doorframe and fuselage Secure stairs for passenger disembarkation Remove stairs for aircraft departure – pull directly away from fuselage <p>4. Perform varied duties within varied environments</p> <ul style="list-style-type: none"> Provide assistance with cleaning, facilities maintenance and/or other aspects of site operations when additional assistance is required <p>5. Develop and update knowledge and follow company procedures</p> <ul style="list-style-type: none"> Participate in internal training opportunities Update skills, knowledge, qualifications and licenses Use isolation procedures and equipment Complete appropriate logs and permits when required Adhere to health, safety and security procedures 	<p>Material handling</p> <ul style="list-style-type: none"> Lifting: Frequent 3kg to 10kg; Occasional overhead Push/pull: Fully laden trolley, Moving stairs Carrying: Frequent 3kg to 8kg; Occasional up to 10kg <p>Mobility</p> <ul style="list-style-type: none"> Walking: Short distances on even surfaces and on uneven surfaces Standing: Dynamic standing <p>Posture – Back</p> <ul style="list-style-type: none"> Bending: Bending or forward flexion of the trunk <p>Posture – Upper limbs</p> <ul style="list-style-type: none"> Reaching: Below shoulder height and forward reaching under load Dynamic movement: Dynamic movements of the upper limb under load <p>Hand activity</p> <ul style="list-style-type: none"> Grasp: Gross grasp patterns Hand dexterity: Hand dexterity and coordination to operate equipment <p>Posture – Lower limbs</p> <ul style="list-style-type: none"> Squatting/crouching/kneeling: Semi-squatting and kneeling/crouching in confined spaces <p>Other demands</p> <ul style="list-style-type: none"> Driving: Driving skills required Climbing: Steps and ladders 	<ul style="list-style-type: none"> Maintain personal presentation standards Attention to detail and task Basic reading comprehension skills Basic numerical skills Organisation and time management skills Ability to communicate with peers and customers Ability to work in a team Capacity to resolve conflicts and negotiate with others Follow instructions and take direction 	<p>Environment</p> <ul style="list-style-type: none"> Working in confined space (e.g. cargo hold) Use of luggage handling equipment Team lifting for luggage in excess of 10kg Possible exposure to extreme heat Condensation in hold may be present <p>Equipment</p> <ul style="list-style-type: none"> Personal protective equipment as per the ESS Uniform Matrix Luggage trolley Protective Clothing <ul style="list-style-type: none"> Long-sleeved shirt Heavy duty drill trousers Cap/headwear Steel-capped boots